

Lumen Technologies reports second quarter 2023 results**Second Quarter 2023 Highlights**

- Increased Business Grow product revenue of \$1.138 billion for the second quarter 2023, compared to Grow revenue of \$1.128 billion for the first quarter 2023. These results showed a significant improvement from the second quarter 2022 when considering the impacts of our divested businesses
- Accelerated our Quantum Fiber-enabled location pacing, deploying approximately 130 thousand fiber locations during the second quarter 2023
- Reported Net Loss of \$(8.736) billion for the second quarter 2023, which included a non-cash goodwill impairment charge of \$8.793 billion, compared to reported Net Income of \$344 million for the second quarter 2022
- Reported diluted loss per share of (\$8.88) for the second quarter 2023, compared to diluted earnings per share of \$0.34 for the second quarter 2022. Excluding Special Items, Diluted EPS was \$0.10 per share for the second quarter 2023, compared to \$0.35 per share for the second quarter 2022
- Generated Adjusted EBITDA of \$1.229 billion¹ for the second quarter 2023, compared to \$1.811 billion¹ for the second quarter 2022, excluding the effects of Special Items of \$102 million and \$47 million, respectively
- Reported Net Cash Used in Operating Activities of \$(100) million for the second quarter 2023
- Generated negative Free Cash Flow of \$(896) million² for the second quarter 2023, compared to positive \$668 million for the second quarter 2022, excluding \$33 million cash paid for Special Items for the second quarter 2022. There was net zero cash paid for Special Items for the second quarter 2023

DENVER, August 1, 2023 — Lumen Technologies, Inc. (NYSE: LUMN) reported results for the second quarter ended June 30, 2023.

"In the second quarter, we made progress on our three-pronged growth strategy to secure the base, drive commercial excellence, and innovate for growth," said Kate Johnson, president and CEO of Lumen. "While it is early in our journey, we are driving solid revenue performance in our portfolio of next-generation growth products through intentional migration from legacy services, expanding our addressable market through network upgrades and product innovation, and improving operational excellence to better serve our customers."

¹ Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the second quarter of 2022 includes \$398 million of Adjusted EBITDA from our businesses divested in the second half of 2022, which will not recur in periods following the completion of these divestitures. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods. The post-closing financial impacts of actual amounts received or paid by the Company under its post-closing agreements with the purchasers of the divested businesses was a net reduction of \$(51) million of Adjusted EBITDA for the second quarter 2023. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's activities and its current financial performance.

² Includes the impact of \$938 million in cash tax payments related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

Financial Results

Metric, as reported

(\$ in millions, except per share data)

	Second Quarter	
	2023	2022
Large Enterprise	\$ 1,179	1,432
Mid-Market Enterprise	507	562
Public Sector	414	494
Enterprise Channels	2,100	2,488
Wholesale	797	929
Business Segment Revenue	2,897	3,417
Mass Markets Segment Revenue	764	1,195
Total Revenue ⁽¹⁾⁽²⁾	\$ 3,661	4,612
Cost of Services and Products	1,740	2,058
Selling, General and Administrative Expenses	790	815
Loss on disposal group held for sale	13	—
Stock-based Compensation Expense	9	25
Net (Loss) Income	(8,736)	344
Net Income, Excluding Special Items ⁽³⁾⁽⁴⁾	98	357
Adjusted EBITDA ⁽³⁾⁽⁵⁾⁽⁶⁾	1,127	1,764
Adjusted EBITDA, Excluding Special Items ⁽³⁾⁽⁵⁾⁽⁶⁾⁽⁷⁾	1,229	1,811
Net (Loss) Income Margin	(238.6)%	7.5 %
Net Income Margin, Excluding Special Items ⁽³⁾⁽⁴⁾	2.7 %	7.7 %
Adjusted EBITDA Margin ⁽³⁾	30.8 %	38.2 %
Adjusted EBITDA Margin, Excluding Special Items ⁽³⁾⁽⁷⁾	33.6 %	39.3 %
Net Cash (Used In) Provided by Operating Activities	(100)	1,396
Capital Expenditures ⁽⁸⁾	796	761
Unlevered Cash Flow ⁽³⁾⁽¹⁰⁾	(701)	947
Unlevered Cash Flow, Excluding Cash Special Items ⁽³⁾⁽⁹⁾⁽¹⁰⁾	(701)	980
Free Cash Flow ⁽³⁾⁽¹⁰⁾	(896)	635
Free Cash Flow, Excluding Cash Special Items ⁽³⁾⁽⁹⁾⁽¹⁰⁾	(896)	668
Net (Loss) Income per Common Share - Diluted	(8.88)	0.34
Net Income per Common Share - Diluted, Excluding Special Items ⁽³⁾⁽⁴⁾	0.10	0.35
Weighted Average Shares Outstanding (in millions) - Diluted	983.5	1,016.6

(1) Revenue for the second quarter of 2022 includes \$707 million of revenue from the Latin American business divested Aug. 1, 2022 and the 20-state ILEC business divested Oct. 3, 2022 (the "divestitures"), which will not recur in periods following the completion of these divestitures. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods.

(2) The post-closing revenue impact of actual amounts received by the Company under the post-closing agreements with the purchasers of the divested businesses was \$27 million for the second quarter of 2023. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's activities and its current financial performance.

(3) See the attached schedules for definitions of non-GAAP metrics and reconciliations to GAAP figures.

(4) Excludes Special Items (net of the income tax effect thereof), which positively impacts this metric by (i) \$8.8 billion for the second quarter of 2023 and (ii) \$13 million for the second quarter of 2022.

(5) Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the second quarter of 2022 includes \$398 million of Adjusted EBITDA from the divestitures, which will not recur in periods following the completion of these divestitures. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods.

(6) The post-closing net financial impacts of actual amounts received or paid by the Company under its post-closing agreements with the purchasers of the divested businesses was a net reduction of \$(51) million for the second quarter of 2023. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's activities and its current financial performance.

(7) Excludes Special Items in the amounts of (i) \$102 million for the second quarter of 2023 and (ii) \$47 million for the second quarter of 2022.

⁽⁸⁾ Capital expenditures for the second quarter of 2022 includes (i) \$131 million of capital expenditures relating to the divested businesses, which will not recur in periods following the completion of these divestitures, and (ii) \$12 million of capital expenditures related to the CAF Phase II program, which lapsed on Dec. 31, 2021. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions and programs to understand the impact they had on the Company's past, but not current or future, capital expenditures. Therefore, these amounts will impact the Company's ability to match its past capital expenditure activities in current and future periods.

⁽⁹⁾ Excludes cash paid for Special Items of (i) net zero for the second quarter of 2023 and (ii) \$33 million for the second quarter of 2022.

⁽¹⁰⁾ Includes the impact of \$938 million in cash tax payments related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

Metrics⁽¹⁾ (\$ in millions)	Second Quarter 2023	First Quarter 2023	QoQ Percent Change	Second Quarter 2022	YoY Percent Change
Revenue By Sales Channel					
Large Enterprise	\$ 1,179	1,194	(1)%	1,432	(18)%
Mid-Market Enterprise	507	515	(2)%	562	(10)%
Public Sector	414	430	(4)%	494	(16)%
Enterprise Channels	2,100	2,139	(2)%	2,488	(16)%
Wholesale	797	817	(2)%	929	(14)%
Business Segment Revenue	2,897	2,956	(2)%	3,417	(15)%
Mass Markets Segment Revenue	764	782	(2)%	1,195	(36)%
Total Revenue⁽²⁾	\$ 3,661	3,738	(2)%	4,612	(21)%
Business Segment Revenue by Product Category					
Grow	\$ 1,138	1,128	1%	1,202	(5)%
Nurture	869	905	(4)%	1,061	(18)%
Harvest	717	739	(3)%	936	(23)%
Subtotal	2,724	2,772	(2)%	3,199	(15)%
Other	173	184	(6)%	218	(21)%
Business Segment Revenue	\$ 2,897	2,956	(2)%	3,417	(15)%
Net (Loss) Income	\$ 511		nm	344	nm
Net (Loss) Income Margin	(238.6)%	13.7 %	nm	7.5 %	nm
Net Income, Excluding Special Items	\$ 98	97	1%	357	(73)%
Net Income Margin, Excluding Special Items	2.7 %	2.6 %	4%	7.7 %	(65)%
Adjusted EBITDA, Excluding Special Items⁽³⁾	\$ 1,229	1,251	(2)%	1,811	(32)%
Adjusted EBITDA Margin, Excluding Special Items	33.6 %	33.5 %	—%	39.3 %	(15)%
Capital Expenditures⁽⁴⁾	\$ 796	640	24%	761	5%

⁽¹⁾ See the notes to our immediately preceding chart for information about our use of non-GAAP metrics, Special Items, and reconciliations to GAAP.

⁽²⁾ Revenue for the second quarter of 2022 includes amounts from the Latin American business divested on Aug. 1, 2022 and the 20-state ILEC business divested on Oct. 3, 2022. Revenue for the second quarter of 2023 and the first quarter of 2023 includes amounts related to the post-closing commercial agreements with the purchasers of the divested businesses. Refer to footnote 1 and 2 on the preceding table for details.

⁽³⁾ Adjusted EBITDA excluding Special Items for the second quarter of 2022 include the financial impacts of the Latin American business divested on Aug. 1, 2022 and the 20-state ILEC business divested on Oct. 3, 2022. Adjusted EBITDA excluding Special Items for the second quarter of 2023 and the first quarter of 2023 include the financial impacts from the post-closing commercial agreements with the purchasers of the divested businesses. Refer to footnote 3 and 4 on the preceding table for details.

⁽⁴⁾ Capital expenditures for the second quarter of 2022 includes the impacts of (i) capital expenditures related to our divested businesses, which will not recur in periods following the completion of these divestitures, and (ii) capital expenditures related to the CAF Phase II program, which lapsed on Dec. 31, 2021. Refer to footnote 7 on the preceding table for details.

Revenue

Total Revenue was \$3.661 billion for the second quarter 2023, compared to \$4.612 billion for the second quarter 2022.

Cash Flow

Free Cash Flow, excluding Special Items, was negative \$(896) million¹ in the second quarter 2023, compared to positive \$668 million in the second quarter 2022.

As of June 30, 2023, Lumen had cash and cash equivalents of \$411 million.

Goodwill Impairment

Under GAAP, the company is required to perform periodic impairment tests related to its goodwill asset. The sustained decline in our share price during the second quarter was considered a triggering event requiring evaluation of goodwill impairment. Based on this analysis, the company recorded a non-cash \$8.8 billion goodwill impairment charge in the second quarter of 2023. The goodwill impairment was driven by the difference between the company's market capitalization and the carrying value, primarily in its North America business reporting unit.

¹ Includes the impact of \$938 million in cash tax payments related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

2023 Financial Outlook

The company updated its full-year 2023 financial outlook which is detailed below:

Metric ⁽¹⁾⁽²⁾	Current Outlook ⁽³⁾	Previous Outlook ⁽³⁾
Adjusted EBITDA	\$4.6 to \$4.8 billion	\$4.6 to \$4.8 billion
Free Cash Flow ⁽⁴⁾⁽⁵⁾	\$0 to \$200 million	\$0 to \$200 million
Net Cash Interest	\$1.1 to \$1.2 billion	\$1.1 to \$1.2 billion
GAAP Interest Expense	\$1.200 billion	\$1.200 billion
Capital Expenditures	\$2.9 to \$3.1 billion	\$2.9 to \$3.1 billion
Depreciation and Amortization	\$2.9 to \$3.1 billion	\$2.9 to \$3.1 billion
Stock-based Compensation	~\$65 million	~\$125 million
Cash Income Taxes ⁽⁵⁾	~\$300 to \$400 million	~\$300 to \$400 million
Full Year Effective Income Tax Rate	~26%	~26%

⁽¹⁾ For definitions of non-GAAP metrics and reconciliations to GAAP figures, see the attached schedules and our Investor Relations website.

⁽²⁾ Outlook measures in this chart and the accompanying schedules (i) exclude the effects of Special Items, goodwill impairments, future changes in our operating or capital allocation plans, unforeseen changes in regulation, laws or litigation, and other unforeseen events or circumstances impacting our financial performance and (ii) speak only as of Aug. 1, 2023. See "Forward-Looking Statements."

⁽³⁾ Includes accounting impacts of assets and liabilities held for sale and assumes the proposed sale of Lumen's EMEA business is not completed during 2023.

⁽⁴⁾ Assumes no discretionary pension plan contributions during 2023.

⁽⁵⁾ Excludes approximately \$1 billion impact of taxes related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

Investor Call

Lumen's management team will host a conference call at 5:00 p.m. ET today, Aug. 1, 2023. The conference call will be streamed live over the Lumen website at ir.lumen.com. Additional information regarding second quarter 2023 results, including the presentation materials management will review during the conference call, will be available on the Investor Relations website prior to the call. If you are unable to join the call via the web, the call can be accessed live at +1 877-283-5145 (U.S. Domestic) or +1 312-281-1201 (International).

A telephone replay of the call will be available beginning at 8:00 p.m. ET on Aug. 1, 2023, and ending Oct. 30, 2023, at 8:00 p.m. ET. The replay can be accessed by dialing +1 800-633-8284 (U.S. Domestic) or +1 402-977-9140 (International), reservation code 22027432. A webcast replay of the call will also be available on our website beginning at 8:00 p.m. ET on Aug. 1, 2023, and ending Oct. 30, 2023, at 8:00 p.m. ET.

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About Lumen Technologies and the People of Lumen:

Lumen Technologies Inc. (NYSE: LUMN) is guided by our belief that humanity is at its best when technology advances the way we live and work. With approximately 400,000 route fiber miles and serving customers in more than 60 countries, we deliver the fastest, most secure platform for applications and data to help businesses, government and communities deliver amazing experiences.

Learn more about the Lumen network, edge cloud, security, communication and collaboration solutions and our purpose to further human progress through technology at news.lumen.com, LinkedIn: [/lumentech](https://www.linkedin.com/company/lumentech), Twitter: [@lumentechco](https://twitter.com/lumentechco), Facebook: [/lumentech](https://www.facebook.com/lumentech), Instagram: [@lumentech](https://www.instagram.com/lumentech) and YouTube: [/lumentech](https://www.youtube.com/lumentech). Lumen and Lumen Technologies are registered trademarks of Lumen Technologies LLC in the United States. Lumen Technologies LLC is a wholly-owned affiliate of Lumen Technologies, Inc.

Forward-Looking Statements

Except for historical and factual information, the matters set forth in this release and other of our oral or written statements identified by words such as “estimates,” “expects,” “anticipates,” “believes,” “plans,” “intends,” “will,” and similar expressions are forward-looking statements as defined by the federal securities laws, and are subject to the “safe harbor” protections thereunder. These forward-looking statements are not guarantees of future results and are based on current expectations only, are inherently speculative, and are subject to a number of assumptions, risks and uncertainties, many of which are beyond our control. Actual events and results may differ materially from those anticipated, estimated, projected or implied by us in those statements if one or more of these risks or uncertainties materialize, or if underlying assumptions prove incorrect. Factors that could affect actual results include but are not limited to: the effects of intense competition from a wide variety of competitive providers, including decreased demand for our more mature service offerings and increased pricing pressures; the effects of new, emerging or competing technologies, including those that could make our products less desirable or obsolete; our ability to successfully and timely attain our key operating imperatives, including simplifying and consolidating our network, simplifying and automating our service support systems, attaining our Quantum Fiber buildout goals, strengthening our relationships with customers and attaining projected cost savings; our ability to safeguard our network, and to avoid the adverse impact of cyber-attacks, security breaches, service outages, system failures, or similar events impacting our network or the availability and quality of our services; the effects of ongoing changes in the regulation of the communications industry, including the outcome of legislative, regulatory or judicial proceedings relating to content liability standards, intercarrier compensation, universal service, service standards, broadband deployment, data protection, privacy and net neutrality; our ability to generate cash flows sufficient to fund our financial commitments and objectives, including our capital expenditures, operating costs, debt repayments, taxes, pension contributions and other benefits payments; our ability to effectively retain and hire key personnel and to successfully negotiate collective bargaining agreements on reasonable terms without work stoppages; our ability to successfully adjust to changes in customer demand for our products and services, including increased demand for high-speed data transmission services; our ability to successfully maintain the quality and profitability of our existing product and service offerings, to introduce profitable new offerings on a timely and cost-effective basis and to transition customers from our legacy products to our newer offerings; our ability to successfully and timely implement our corporate strategies, including our deleveraging and buildout strategies; our ability to successfully and timely consummate the pending divestiture of our European, Middle Eastern and African business, to successfully and timely realize the anticipated benefits from that divestiture and our divestitures completed in 2022, and to successfully operate and transform our remaining business; changes in our operating plans, corporate strategies, or capital allocation plans, whether based upon changes in our cash flows, cash requirements, financial performance, financial position, market or regulatory conditions, or otherwise; the impact of any future material acquisitions or divestitures that we may transact; the negative impact of increases in the costs of our pension, healthcare, post-employment or other benefits, including those caused by changes in markets, interest rates, mortality rates, demographics or regulations; the potential negative impact of customer complaints, government investigations, security breaches or service outages impacting us or our industry; adverse changes in our access to credit markets on favorable terms, whether caused by changes in our financial position, lower credit ratings, unstable markets, debt covenant restrictions or otherwise; our ability to meet the terms and conditions of our debt obligations and covenants, including our ability to make transfers of cash in compliance therewith; the impact of any purported notice of default or notice of acceleration arising from alleged breach of covenants under our credit documents; our ability to maintain favorable relations with our security holders, key business partners, suppliers, vendors, landlords and financial institutions; our ability to timely obtain necessary hardware, software, equipment, services, governmental permits and other items on favorable terms; our ability to meet evolving environmental, social and governance (“ESG”) expectations and benchmarks, and effectively communicate and implement our ESG strategies; the potential adverse effects arising out of allegations regarding the release of hazardous materials into the environment from network assets owned or operated by us or our predecessors, including any resulting governmental actions, removal costs, litigation, compliance costs or penalties; our ability to collect our receivables from, or continue to do business with, financially-troubled customers; our ability to continue to use or renew intellectual property used to conduct our operations; any adverse developments in legal or regulatory proceedings involving us; changes in tax, pension, healthcare or other laws or regulations, in governmental support programs, or in general government funding levels, including those arising from governmental programs promoting broadband development; our ability to use our net operating loss carryforwards in the amounts projected; the effects of changes in accounting policies, practices or assumptions, including changes that could potentially require additional future impairment charges; continuing uncertainties regarding the impact that COVID-19 and its aftermath could have on our business, operations, cash flows and corporate initiatives; the effects of adverse weather, terrorism, epidemics, pandemics, rioting, vandalism, societal unrest, or other natural or man-made disasters or disturbances; the potential adverse effects if our internal controls over financial reporting have weaknesses or deficiencies, or otherwise fail to operate as intended; the effects of changes in interest rates or inflation; the effects of more general factors such as changes in exchange rates, in operating costs, in public policy, in the views of financial analysts, or in general market, labor, economic or geopolitical conditions; and other risks referenced from time to time in our filings with the U.S. Securities and Exchange Commission. You are cautioned not to unduly rely upon our forward-looking statements, which speak only as of the date made. We undertake no obligation to publicly update or revise any forward-looking statements for any reason, whether as a result of new information, future events or developments, changed circumstances, or otherwise. Furthermore, any information about our intentions contained in any of our forward-looking statements reflects our intentions as of the date of such forward-looking statement, and is based upon, among other things, regulatory, technological, industry, competitive, economic and market conditions, and our related assumptions, as of such date. We may change our intentions, strategies or plans without notice at any time and for any reason.

Reconciliation to GAAP

This release includes certain historical and forward-looking non-GAAP financial measures, including but not limited to Adjusted EBITDA, Free Cash Flow, Unlevered Cash Flow, and adjustments to GAAP and non-GAAP measures to exclude the effect of Special Items.

In addition to providing key metrics for management to evaluate the company's performance, we believe these above-described measurements assist investors in their understanding of period-to-period operating performance and in identifying historical and prospective trends.

Reconciliations of non-GAAP financial measures to the most comparable GAAP measures are included in the attached financial schedules. Non-GAAP measures are not presented to be replacements or alternatives to the GAAP measures, and investors are urged to consider these non-GAAP measures in addition to, and not in substitution for, measures prepared in accordance with GAAP. Lumen may present or calculate its non-GAAP measures differently from other companies.

Lumen Technologies, Inc.

CONSOLIDATED STATEMENTS OF OPERATIONS

SIX MONTHS ENDED JUNE 30, 2023 AND 2022

(UNAUDITED)

(\$ in millions, except per share amounts; shares in thousands)

	Three months ended June 30,			Six months ended June 30,		
	2023	2022	(Decrease) / Increase	2023	2022	(Decrease) / Increase
OPERATING REVENUE	\$ 3,661	4,612	(21)%	7,399	9,288	(20)%
OPERATING EXPENSES						
Cost of services and products (exclusive of depreciation and amortization)	1,740	2,058	(15)%	3,557	4,043	(12)%
Selling, general and administrative	790	815	(3)%	1,511	1,615	(6)%
Loss on disposal group held for sale	13	—	nm	90	—	nm
Depreciation and amortization	746	827	(10)%	1,479	1,635	(10)%
Goodwill impairment	8,793	—	nm	8,793	—	nm
Total operating expenses	12,082	3,700	nm	15,430	7,293	112 %
OPERATING (LOSS) INCOME	(8,421)	912	nm	(8,031)	1,995	nm
OTHER (EXPENSE) INCOME						
Interest expense	(294)	(337)	(13)%	(573)	(689)	(17)%
Net gain on early debt retirement	9	—	nm	618	—	nm
Other income (expense), net	16	(122)	nm	(24)	(52)	nm
Income tax expense	(46)	(109)	(58)%	(215)	(311)	(31)%
NET (LOSS) INCOME	\$ (8,736)	344	nm	(8,225)	943	nm
BASIC (LOSS) EARNINGS PER SHARE	\$ (8.88)	0.34	nm	(8.37)	0.93	nm
DILUTED (LOSS) EARNINGS PER SHARE	\$ (8.88)	0.34	nm	(8.37)	0.93	nm
WEIGHTED AVERAGE SHARES OUTSTANDING						
Basic	983,453	1,012,943	(3)%	982,505	1,010,686	(3)%
Diluted	983,453	1,016,620	(3)%	982,505	1,015,917	(3)%
DIVIDENDS PER COMMON SHARE	—	0.25	(100)%	—	0.50	(100)%
Exclude: Special Items ⁽¹⁾	\$ 8,834	13	nm	8,420	50	nm
NET INCOME EXCLUDING SPECIAL ITEMS	\$ 98	357	(73)%	195	993	(80)%
DILUTED EARNINGS PER SHARE EXCLUDING SPECIAL ITEMS	\$ 0.10	0.35	(71)%	0.20	0.98	(80)%

⁽¹⁾ Excludes the Special Items described in the accompanying Non-GAAP Special Items table, net of the income tax effect thereof.

nm - Percentages greater than 200% and comparisons between positive and negative values are considered not meaningful.

Lumen Technologies, Inc.
CONSOLIDATED BALANCE SHEETS
AS OF JUNE 30, 2023 AND DECEMBER 31, 2022
(UNAUDITED)
(\$ in millions)

	June 30, 2023	December 31, 2022
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 411	1,251
Accounts receivable, less allowance of \$78 and \$85	1,473	1,477
Assets held for sale	2,005	1,889
Other	984	803
Total current assets	4,873	5,420
Property, plant and equipment, net of accumulated depreciation of \$20,529 and \$19,886	19,432	19,166
GOODWILL AND OTHER ASSETS		
Goodwill	3,864	12,657
Other intangible assets, net	5,899	6,166
Other, net	2,100	2,172
Total goodwill and other assets	11,863	20,995
TOTAL ASSETS	\$ 36,168	45,581
LIABILITIES AND STOCKHOLDERS' EQUITY		
CURRENT LIABILITIES		
Current maturities of long-term debt	\$ 154	154
Accounts payable	1,171	950
Accrued expenses and other liabilities		
Salaries and benefits	605	692
Income and other taxes	234	1,158
Current operating lease liabilities	323	344
Interest	176	181
Other	177	277
Liabilities held for sale	496	451
Current portion of deferred revenue	627	596
Total current liabilities	3,963	4,803
LONG-TERM DEBT	19,899	20,418
DEFERRED CREDITS AND OTHER LIABILITIES		
Deferred income taxes, net	3,204	3,163
Benefit plan obligations, net	2,335	2,391
Deferred revenue	1,850	1,758
Other	2,633	2,611
Total deferred credits and other liabilities	10,022	9,923
STOCKHOLDERS' EQUITY		
Common stock	1,008	1,002
Additional paid-in capital	18,100	18,080
Accumulated other comprehensive loss	(1,053)	(1,099)
Accumulated deficit	(15,771)	(7,546)
Total stockholders' equity	2,284	10,437
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$ 36,168	45,581

Lumen Technologies, Inc.
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
SIX MONTHS ENDED JUNE 30, 2023 AND 2022
(UNAUDITED)
(\$ in millions)

	Six months ended June 30,	
	2023	2022
OPERATING ACTIVITIES		
Net (loss) income	\$ (8,225)	943
Adjustments to reconcile net (loss) income to net cash provided by operating activities:		
Depreciation and amortization	1,479	1,635
Goodwill impairment	8,793	—
Loss on disposal group held for sale	90	—
Deferred income taxes	46	249
Provision for uncollectible accounts	47	56
Net gain on early retirement of debt	(618)	—
Unrealized loss on investments	81	71
Stock-based compensation	23	48
Changes in current assets and liabilities, net	(1,388)	(306)
Retirement benefits	(16)	(86)
Changes in other noncurrent assets and liabilities, net	132	65
Other, net	51	96
Net cash provided by operating activities	495	2,771
INVESTING ACTIVITIES		
Capital expenditures	(1,436)	(1,338)
Proceeds from sale of property, plant and equipment and other assets	26	65
Other, net	5	3
Net cash used in investing activities	(1,405)	(1,270)
FINANCING ACTIVITIES		
Payments of long-term debt	(100)	(1,532)
Net proceeds from revolving line of credit	200	600
Dividends paid	(9)	(525)
Other, net	(19)	(32)
Net cash provided by (used in) financing activities	72	(1,489)
Net (decrease) increase in cash, cash equivalents and restricted cash	(838)	12
Cash, cash equivalents and restricted cash at beginning of period	1,307	409
Cash, cash equivalents and restricted cash at end of period	\$ 469	421
Cash, cash equivalents and restricted cash:		
Cash and cash equivalents	\$ 411	360
Cash and cash equivalents and restricted cash included in assets held for sale	47	48
Restricted cash	11	13
Total	\$ 469	421

Lumen Technologies, Inc.

OPERATING METRICS

(UNAUDITED)

Operating Metrics	2Q23	1Q23	2Q22 ⁽¹⁾
Mass Markets broadband subscribers			
<i>(in thousands)</i>			
Fiber broadband subscribers	877	856	786
Other broadband subscribers ⁽²⁾	2,032	2,125	2,406
Mass Markets total broadband subscribers ⁽³⁾	2,909	2,981	3,192
Mass Markets broadband enabled units⁽⁴⁾			
<i>(in millions)</i>			
Fiber broadband enabled units	3.4	3.3	2.9
Other broadband enabled units	18.4	18.5	18.9
Mass Markets total broadband enabled units	21.8	21.8	21.8

⁽¹⁾ These amounts have been adjusted to remove the impacts of the 20-state ILEC business divestiture completed Oct. 3, 2022, which included (i) fiber broadband subscribers of 72 thousand, (ii) other broadband subscribers of 1,113 thousand, (iii) fiber broadband enabled units of 0.3 million and (iv) other broadband enabled units of 7.2 million. The Company believes that this information will allow analysts and investors to understand the operating metrics associated with the divestiture of the 20-state ILEC business to understand the impact they had on the Company's past, but not current or future, financial performance.

⁽²⁾ Other broadband subscribers are customers that primarily subscribe to lower speed copper-based broadband services marketed under the CenturyLink brand.

⁽³⁾ Mass Markets broadband subscribers are customers that purchase broadband connection service through their existing telephone lines, stand-alone telephone lines, or fiber-optic cables. Our methodology for counting our Mass Markets broadband subscribers includes only those lines that we use to provide services to external customers and excludes lines used solely by us and our affiliates. It also excludes unbundled loops and includes stand-alone Mass Markets broadband subscribers. We count lines when we install the service. Other companies may use different methodologies.

⁽⁴⁾ Represents the total number of units capable of receiving our broadband services at period end. Other companies may use different methodologies to count their broadband enabled units.

Description of Non-GAAP Metrics

Pursuant to Regulation G, the company is hereby providing definitions of non-GAAP financial metrics and reconciliations to the most directly comparable GAAP measures.

The following describes and reconciles those financial measures as reported under accounting principles generally accepted in the United States (GAAP) with those financial measures as adjusted by the items detailed below and presented in the accompanying news release. These calculations are not prepared in accordance with GAAP and should not be viewed as alternatives to GAAP. In keeping with its historical financial reporting practices, the company believes that the supplemental presentation of these calculations provides meaningful non-GAAP financial measures to help investors understand and compare business trends among different reporting periods on a consistent basis.

We use the term *Special Items* as a non-GAAP measure to describe items that impacted a period's statement of operations for which investors may want to give special consideration due to their magnitude, nature or both. We do not call these items *non-recurring* because, while some are infrequent, others may recur in future periods.

Adjusted EBITDA (\$) is defined as net income (loss) from the Statements of Operations before income tax (expense) benefit, total other income (expense), depreciation and amortization, stock-based compensation expense and impairments.

Adjusted EBITDA Margin (%) is defined as Adjusted EBITDA divided by total revenue.

Management believes that Adjusted EBITDA and Adjusted EBITDA Margin are relevant and useful metrics to provide to investors, as they are an important part of our internal reporting and are key measures used by management to evaluate profitability and operating performance of Lumen and to make resource allocation decisions. Management believes such measures are especially important in a capital-intensive industry such as telecommunications. Management also uses Adjusted EBITDA and Adjusted EBITDA Margin (and similarly uses these terms excluding Special Items) to compare our performance to that of our competitors and to eliminate certain non-cash and non-operating items in order to consistently measure from period to period our ability to fund capital expenditures, fund growth, service debt and determine bonuses. Adjusted EBITDA excludes non-cash stock compensation expense and impairments because of the non-cash nature of these items. Adjusted EBITDA also excludes interest income, interest expense and income taxes, and in our view constitutes an accrual-based measure that has the effect of excluding period-to-period changes in working capital and shows profitability without regard to the effects of capital or tax structure. Adjusted EBITDA also excludes depreciation and amortization expense because these non-cash expenses primarily reflect the impact of historical capital investments, as opposed to the cash impacts of capital expenditures made in recent periods, which may be evaluated through cash flow measures. Adjusted EBITDA further excludes the gain (or loss) on extinguishment and modification of debt and other income (expense), net, because these items are not related to the primary business operations of Lumen.

There are material limitations to using Adjusted EBITDA as a financial measure, including the difficulty associated with comparing companies that use similar performance measures whose calculations may differ from our calculations. Additionally, by excluding the above-listed items, Adjusted EBITDA may exclude items that investors believe are important components of our performance. Adjusted EBITDA and Adjusted EBITDA Margin (either with or without Special Items) should not be considered a substitute for other measures of financial performance reported in accordance with GAAP.

Unlevered Cash Flow is defined as net cash provided by (used in) operating activities less capital expenditures, plus cash interest paid and less interest income, all as disclosed in the Statements of Cash Flows or the Statements of Operations. Management believes that Unlevered Cash Flow is a relevant metric to provide to investors, because it reflects the operational performance of Lumen and, measured

over time, enables management and investors to monitor the underlying business' growth pattern and ability to generate cash. Unlevered Cash Flow excludes cash used for acquisitions and debt service and the impact of exchange rate changes on cash and cash equivalents balances.

There are material limitations to using Unlevered Cash Flow to measure our cash performance as it excludes certain material items that investors may believe are important components of our cash flows. Comparisons of our Unlevered Cash Flow to that of some of our competitors may be of limited usefulness. Additionally, this financial measure is subject to variability quarter over quarter as a result of the timing of payments related to accounts receivable, accounts payable, payroll and capital expenditures. Unlevered Cash Flow should not be used as a substitute for net change in cash, cash equivalents and restricted cash in the Consolidated Statements of Cash Flows.

Free Cash Flow is defined as net cash provided by (used in) operating activities less capital expenditures as disclosed in the Statements of Cash Flows. Management believes that Free Cash Flow is a relevant metric to provide to investors, as it is an indicator of our ability to generate cash to service our debt. Free Cash Flow excludes cash used for acquisitions, principal repayments and the impact of exchange rate changes on cash and cash equivalents balances.

There are material limitations to using Free Cash Flow to measure our performance as it excludes certain material items that investors may believe are important components of our cash flows. Comparisons of our Free Cash Flow to that of some of our competitors may be of limited usefulness since until recently we did not pay a significant amount of income taxes due to net operating loss carryforwards, and therefore generated higher cash flow than a comparable business that does pay income taxes. Additionally, this financial measure is subject to variability quarter over quarter as a result of the timing of payments related to interest expense, accounts receivable, accounts payable, payroll and capital expenditures. Free Cash Flow should not be used as a substitute for net change in cash, cash equivalents and restricted cash on the Consolidated Statements of Cash Flows.

Lumen Technologies, Inc.

Non-GAAP Special Items

(UNAUDITED)

(\$ in millions)

Special Items Impacting Adjusted EBITDA	Actual QTD		Actual YTD	
	2Q23	2Q22	2Q23	2Q22
Severance	\$ 5	—	13	2
Consumer and other litigation	(1)	(3)	(1)	(3)
Loss on disposal group held for sale	13	—	90	—
Transaction and separation costs ⁽¹⁾	10	50	39	100
Real estate transactions ⁽²⁾	75	—	75	—
Total Special Items impacting Adjusted EBITDA	\$ 102	47	216	99
Special Items Impacting Net (Loss) Income	Actual QTD		Actual YTD	
	2Q23	2Q22	2Q23	2Q22
Loss on disposal group held for sale	\$ 13	—	90	—
Goodwill impairment	8,793	—	8,793	—
Gain on early retirement of debt ⁽³⁾	(9)	—	(618)	—
Severance	5	—	13	2
Consumer and other litigation	(1)	(3)	(1)	(3)
Transaction and separation costs ⁽¹⁾	10	50	39	100
Real estate transactions ⁽²⁾	75	—	75	—
Income from transition and separation services ⁽⁴⁾	(40)	(30)	(86)	(33)
Total Special Items impacting Net (Loss) Income	8,846	17	8,305	66
Income tax effect of Special Items ⁽⁵⁾	(12)	(4)	115	(16)
Total Special Items impacting Net (Loss) Income, net of tax	\$ 8,834	13	8,420	50
Special Items Impacting Cash Flows	Actual QTD		Actual YTD	
	2Q23	2Q22	2Q23	2Q22
Severance	\$ 7	7	12	23
Transaction and separation costs ⁽¹⁾	25	48	49	80
Income from transition and separation services ⁽⁴⁾	(32)	(22)	(91)	(22)
Total Special Items impacting Cash Flows	\$ —	33	(30)	81

⁽¹⁾ Transaction and separation costs associated with (i) the sale of our Latin American business on Aug. 1, 2022, (ii) the sale of our 20-state ILEC business on Oct. 3, 2022, (iii) the agreement to divest Lumen's operations in Europe, the Middle East and Africa (the "EMEA business") initially announced on Nov. 2, 2022 and (iv) our evaluation of other potential transactions.

⁽²⁾ Real estate transactions include the Q2 2023 loss on donation of real estate and acceleration of costs associated with our real estate rationalization program.

⁽³⁾ Reflects a gain as a result of (i) \$19 million of debt exchanges in Q2 2023 and (ii) \$1.5 billion of debt exchanges in Q1 2023. There were no comparable gains or losses during Q1 2022 or Q2 2022.

⁽⁴⁾ Income from transition and separation services includes charges we billed for transition services and IT professional services provided to the purchasers in connection with our divestitures.

⁽⁵⁾ Tax effect calculated using the annualized effective statutory tax rate, excluding any non-recurring discrete items, which was 23.5% for both quarters of 2023 and 24.6% for all quarters of 2022.

Lumen Technologies, Inc.

Non-GAAP Cash Flow Reconciliation

(UNAUDITED)

(\$ in millions)

	Actual QTD		Actual YTD	
	2Q23	2Q22	2Q23	2Q22
Net cash (used in) provided by operating activities ⁽¹⁾	\$ (100)	1,396	495	2,771
Capital expenditures	(796)	(761)	(1,436)	(1,338)
Free Cash Flow⁽¹⁾	(896)	635	(941)	1,433
Cash interest paid	198	313	561	699
Interest income	(3)	(1)	(16)	(2)
Unlevered Cash Flow⁽¹⁾	\$ (701)	947	(396)	2,130
Free Cash Flow⁽¹⁾	\$ (896)	635	(941)	1,433
Add back: Severance ⁽²⁾	7	7	12	23
Add back: Transaction and separation costs ⁽²⁾	25	48	49	80
Remove: Income from transition and separation services ⁽²⁾	(32)	(22)	(91)	(22)
Free Cash Flow excluding cash Special Items⁽¹⁾	\$ (896)	668	(971)	1,514
Unlevered Cash Flow⁽¹⁾	\$ (701)	947	(396)	2,130
Add back: Severance ⁽²⁾	7	7	12	23
Add back: Transaction and separation costs ⁽²⁾	25	48	49	80
Remove: Income from transition and separation services ⁽²⁾	(32)	(22)	(91)	(22)
Unlevered Cash Flow excluding cash Special Items⁽¹⁾	\$ (701)	980	(426)	2,211

⁽¹⁾ Includes the impact of \$938 million in cash tax payments in Q2 2023 and \$90 million in cash tax payments in Q1 2023 related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

⁽²⁾ Refer to *Non-GAAP Special Items* table for details of the Special Items impacting cash included above.

Lumen Technologies, Inc.
Adjusted EBITDA Non-GAAP Reconciliation
(UNAUDITED)
(\$ in millions)

	Actual QTD		Actual YTD	
	2Q23	2Q22	2Q23	2Q22
Net (loss) income	\$ (8,736)	344	(8,225)	943
Income tax expense	46	109	215	311
Total other expense (income), net	269	459	(21)	741
Depreciation and amortization expense	746	827	1,479	1,635
Stock-based compensation expense	9	25	23	48
Goodwill impairment	8,793	—	8,793	—
Adjusted EBITDA⁽¹⁾	\$ 1,127	1,764	2,264	3,678
Add back: Severance ⁽²⁾	\$ 5	—	13	2
Add back: Consumer and other litigation ⁽²⁾	(1)	(3)	(1)	(3)
Add back: Loss on disposal group held for sale ⁽²⁾	13	—	90	—
Add back: Transaction and separation costs ⁽²⁾	10	50	39	100
Add back: Real estate transaction costs ⁽²⁾	75	—	75	—
Adjusted EBITDA excluding Special Items⁽¹⁾	\$ 1,229	1,811	2,480	3,777
Net income excluding Special Items⁽²⁾	\$ 98	357	195	993
Total revenue	\$ 3,661	4,612	\$ 7,399	9,288
Net (Loss) Income Margin	(238.6)%	7.5 %	(111.2)%	10.2 %
Net Income Margin, excluding Special Items	2.7 %	7.7 %	2.6 %	10.7 %
Adjusted EBITDA Margin	30.8 %	38.2 %	30.6 %	39.6 %
Adjusted EBITDA Margin excluding Special Items	33.6 %	39.3 %	33.5 %	40.7 %

⁽¹⁾ Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the first and second quarter of 2022 include the financial impacts of (i) the Latin American business divested on Aug. 1, 2022 and the 20-state ILEC business divested on Oct. 3, 2022 and (ii) the CAF Phase II program, which lapsed on Dec. 31, 2021. Adjusted EBITDA excluding Special Items for the first and second quarter of 2023 include the financial impacts from the post-closing commercial agreements with the purchasers of the divested businesses. Refer to footnote 1 on the first page of this release for details.

⁽²⁾ Refer to *Non-GAAP Special Items* table for details of the Special Items included above.

Outlook

To enhance the information in our outlook with respect to non-GAAP metrics, we are providing a range for certain GAAP measures that are components of the reconciliation of the non-GAAP metrics. The provision of these ranges is in no way meant to indicate that Lumen is explicitly or implicitly providing an outlook on those GAAP components of the reconciliation. In order to reconcile the non-GAAP financial metric to GAAP, Lumen has to use ranges for the GAAP components that arithmetically add up to the non-GAAP financial metric. While Lumen believes that it has used reasonable assumptions in connection with developing the outlook for its non-GAAP financial metrics, it fully expects that the ranges used for the GAAP components will vary from actual results. We will consider our outlook of non-GAAP financial metrics to be accurate if the specific non-GAAP metric is met or exceeded, even if the GAAP components of the reconciliation are different from those provided in an earlier reconciliation.

Lumen Technologies, Inc.

2023 OUTLOOK ⁽¹⁾ ⁽²⁾ ⁽³⁾ ⁽⁴⁾ ⁽⁵⁾

(UNAUDITED)

(\$ in millions)

Adjusted EBITDA Outlook

Twelve Months Ended December 31, 2023

	Range	
	Low	High
Net income	\$ 245	725
Income tax expense	65	235
Total other expense, net	1,100	900
Depreciation and amortization expense	3,100	2,900
Stock-based compensation expense	90	40
Adjusted EBITDA	\$ 4,600	4,800

Free Cash Flow Outlook

Twelve Months Ended December 31, 2023

	Range	
	Low	High
Net cash provided by operating activities	\$ 2,900	3,300
Capital expenditures	(2,900)	(3,100)
Free Cash Flow	\$ —	200

⁽¹⁾ For definitions of non-GAAP metrics and reconciliation to GAAP figures, see the above schedules and our Investor Relations website.

⁽²⁾ Outlook measures in this chart (i) exclude the effects of Special Items, goodwill impairments, future changes in our operating or capital allocation plans, unforeseen changes in regulation, laws or litigation, and other unforeseen events or circumstances impacting our financial performance and (ii) speak only as of Aug. 1, 2023. See "Forward-Looking Statements."

⁽³⁾ Includes accounting impacts of assets and liabilities held for sale and assumes the proposed sale of Lumen's EMEA business is not completed during 2023.

⁽⁴⁾ Assumes no discretionary pension plan contributions during 2023.

⁽⁵⁾ Excludes approximately \$1 billion impact of taxes related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.