Safe Harbor

FORWARD-LOOKING STATEMENTS

These slides and the accompanying oral presentation contain forward-looking statements. All statements other than statements of historical facts contained in these slides and the accompanying oral presentation, including statements regarding Yelp Inc.’s ("Yelp" or the "Company") future operations, expected financial results and future financial position, future revenue, long-term target margins, projected growth and expenses, trends, opportunities, prospects, estimates and plans and objectives of management are forward-looking statements. In some cases, you can identify forward-looking statements by terms such as “believe,” “may,” “will,” “estimate,” “forecast,” “guidance,” “continue,” “anticipate,” “intend,” “could,” “would,” “project,” “plan,” “potential,” “target,” “opportunity,” “model,” “expect” or the negative or plural of these words or similar expressions. The Company has based these forward-looking statements largely on its estimates of its financial results and its current expectations and projections about future events and financial trends that it believes may affect its financial condition, results of operations, business strategy, short-term and long-term business operations and objectives and financial needs.

These forward looking statements are subject to a number of risks, uncertainties and assumptions, including the fact that we have a limited operating history in an evolving and competitive industry, that our growth rate may not be sustainable, that we rely on traffic to our website from search engines like Google and Bing, our ability to generate sufficient revenue regain profitability, particularly in light of our significant ongoing sales and marketing expenses, our ability to attract, retain and motivate well-qualified employees, particularly in sales and marketing, the impact of phasing out our brand advertising products, our ability to generate and maintain sufficient high quality content from our users, our ability to maintain a strong brand and manage negative publicity that may arise, our ability to manage acquisitions of new businesses, solutions and technologies and to integrate those businesses, solutions or technologies, the efficacy of our automated recommendation software, our ability to maintain and expand our base of advertisers, our ability to develop our communities effectively, our ability to deal with an increasingly competitive local search environment, our ability to timely upgrade and develop our systems and infrastructure and changes in political, business and economic conditions. These risks and uncertainties may also include those described in the Company’s most recent Form 10-Q or 10-K filed with the Securities and Exchange Commission.

New risks emerge from time to time. It is not possible for Company management to predict all risks, nor can the Company assess the impact of all factors on its business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements the Company may make. In light of these risks, uncertainties and assumptions, the forward-looking events and circumstances discussed in these slides and the accompanying oral presentation may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements. You should not rely upon forward-looking statements as predictions of future events. Although the Company believes that the expectations reflected in the forward-looking statements are reasonable, the Company cannot guarantee that the future results, levels of activity, performance or events and circumstances reflected in the forward-looking statements will be achieved or occur. Moreover, neither the Company nor any other person assumes responsibility for the accuracy and completeness of the forward-looking statements. Any forward-looking statement speaks only as of its date. Except as required by law, the Company undertakes no obligation to update publicly any forward-looking statements for any reason after the date of this presentation, to confirm these statements to actual results or to changes in the Company’s expectations.
Connecting people with great local businesses
## Strong execution in four years since IPO

<table>
<thead>
<tr>
<th>Financials (mm)</th>
<th>At IPO</th>
<th>Q4 2015</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quarterly Revenue</td>
<td>$24.9</td>
<td>$153.7</td>
<td>517%</td>
</tr>
<tr>
<td>Quarterly Adjusted EBITDA&lt;sup&gt;1&lt;/sup&gt;</td>
<td>($0.0)</td>
<td>$17.5</td>
<td>-</td>
</tr>
<tr>
<td>% Margin</td>
<td>-0.1%</td>
<td>11.4%</td>
<td>-</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Engagement Metrics (mm)</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>App Unique Devices&lt;sup&gt;2&lt;/sup&gt;</td>
<td>5.7</td>
<td>20.0</td>
<td>251%</td>
</tr>
<tr>
<td>Website Unique Visitors&lt;sup&gt;3&lt;/sup&gt;</td>
<td>65.8</td>
<td>140.5</td>
<td>114%</td>
</tr>
<tr>
<td>Reviews&lt;sup&gt;4&lt;/sup&gt;</td>
<td>24.8</td>
<td>95.2</td>
<td>284%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Business Metrics</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Claimed Local Business Locations (k)</td>
<td>606</td>
<td>2,648</td>
<td>337%</td>
</tr>
<tr>
<td>Local Advertising Accounts (k)</td>
<td>18.8</td>
<td>111.0</td>
<td>490%</td>
</tr>
<tr>
<td>Sales Headcount</td>
<td>450</td>
<td>2,200</td>
<td>389%</td>
</tr>
</tbody>
</table>

Note: Financials and metrics at IPO are as of Q4’11.

(1) See slide 23 for reconciliation to GAAP net income (loss) for the periods presented and for information about the limitations of adjusted EBITDA as an analytical tool.
(2) Number of unique devices accessing the app on a monthly average basis for the period indicated, according to internal Yelp logs.
(3) Number of “users,” as measured by Google Analytics, accessing Yelp via the Yelp website (including mobile web) on a monthly average basis for the period indicated.
(4) Cumulative number of reviews since inception, including reviews that had been removed or were not recommended, as of the date indicated.
Large market opportunity

20+ million
Local business locations
in the U.S.

$151 billion
U.S. local ad spend
(projected 2016)

Direct Mail
$42B
Newspapers
$20B
TV
$22B
Radio
$18B
OOH
$9B
Cable
$8B
Online*
$19B
Mobile
$4B
Yellow Pages
$7B
Magazine
$3B

Sources: BIA Kelsey, U.S. Census Bureau
*Pure-play Online and Email, Reputation and Presence Management
The industry is shifting online

Network TV
YouTube

Encyclopedia
Wikipedia

Directories

Classifieds
Craigslist
Leading local guide with plenty of room for growth

Mobile reach

1 As defined by penetration of U.S. smartphones. Source: ComScore, December 2015, Mobile Media Metrix, Browsing + Application Data
Our high-quality content continues to grow
Strong app growth drives engagement

App unique devices*

Q4’14: 15M
Q4’15: 20M

38% y/y

App users view more than ~10X as many pages as website users

* Number of unique devices accessing the app on a monthly average basis for the period indicated, according to internal Yelp logs.
Note: Page views include business listing pages, business photo pages and search listings.
Local advertising products

Local search ads
~$50 - $1,000 monthly budget
CPC: $1 - $20+

Enhanced profile with video
~$50 - $100 a month

Call to Action

Photo Slideshow (and optional video)

Removal of Competitor Ads
Compelling ROI for local advertisers

Estimated average monthly ad performance

Note: Analysis conducted for the month of Sept 2014. Advertisers include single location local businesses that purchased local search ads (ad spend does not include Enhanced Profile features). Estimated Revenue is (leads from ad clicks) x (average revenue per customer as estimated by the Boston Consulting Group; survey conducted Nov 2012).
Local advertising revenue growth drivers

Local Revenue

Recurring Revenue
- Number of Existing Customers
- Revenue Retained

Ad
- Ad Delivery
  - Inventory Levels
  - Ad Performance

New Revenue
- Number of Salespeople
- Quota Attainment
Strong unit economics

Contribution margin of an average local advertiser

Note: Data based on internal analysis conducted in June 2015. Revenue is based on average advertising spend for single-location CPM advertisers, average revenue retention and advertising contract term length. Customer acquisition costs include direct sales, marketing, credit card transaction fees and support costs and are based on the average productivity of a salesperson.
Strong financial performance

See slide 24 for reconciliation to GAAP net income (loss) for the periods presented and for information about the limitations of adjusted EBITDA as an analytical tool.
## Long-term target model

<table>
<thead>
<tr>
<th>(as a percentage of revenue)</th>
<th>FY2012</th>
<th>FY2013</th>
<th>FY2014</th>
<th>FY2015</th>
<th>LT Targets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of Revenue</td>
<td>7.2%</td>
<td>7.1%</td>
<td>6.5%</td>
<td>9.3%</td>
<td>7%-8%</td>
</tr>
<tr>
<td>Sales &amp; Marketing</td>
<td>62.5%</td>
<td>56.6%</td>
<td>53.3%</td>
<td>54.9%</td>
<td>43%-44%</td>
</tr>
<tr>
<td>Product Development</td>
<td>14.9%</td>
<td>16.4%</td>
<td>17.3%</td>
<td>19.6%</td>
<td>12%-14%</td>
</tr>
<tr>
<td>G&amp;A</td>
<td>22.9%</td>
<td>18.4%</td>
<td>15.4%</td>
<td>14.7%</td>
<td>8%-11%</td>
</tr>
<tr>
<td>D&amp;A</td>
<td>5.3%</td>
<td>4.9%</td>
<td>4.7%</td>
<td>5.4%</td>
<td>~4%</td>
</tr>
<tr>
<td>Adj. EBITDA Margin</td>
<td>3.3%</td>
<td>12.6%</td>
<td>18.8%</td>
<td>12.6%</td>
<td>35%-40%</td>
</tr>
</tbody>
</table>

Stock based comp included in each line item except for adjusted EBITDA

See slide 24 for reconciliation to GAAP net income (loss) for the periods presented and for information about the limitations of adjusted EBITDA as an analytical tool.
Eat24: Another way for consumers to connect with local businesses online
SeatMe: intuitive and affordable cloud-based online reservations solution

~20,000 restaurants using SeatMe and Yelp Reservations*

*The number of restaurants accepting reservations via SeatMe and Yelp Reservations, as of 12/31/15. Note: SeatMe paying accounts does not include restaurants accepting reservations via Yelp Reservations, Yelp’s free and lightweight reservations solution that was launched in May 2014.
International: content continues to grow globally

Review growth relative to community manager start

- Bubble size = adult metro population
  - International
  - U.S.

Note: Includes integrated Cityvox and Restaurant-Kritik reviews; growth in reviews and years since CM start updated as of 12/31/15
Source: N. and S. American, Asian and Australian city populations taken from government census data; European city populations taken from Eurostat.
Investment highlights

- Large addressable market opportunity
- High-quality user-generated content is competitive advantage
- Recurring revenue base drives operating leverage
- Strong balance sheet and cash flow
Appendix
Quarterly revenue

![Bar graph showing quarterly revenue growth from Q1'13 to Q4'15.](image)
Quarterly adjusted EBITDA

See slide 23 for reconciliation to GAAP net income (loss) for the periods presented and for information about the limitations of adjusted EBITDA as an analytical tool.
### Quarterly Adjusted EBITDA reconciliation

<table>
<thead>
<tr>
<th></th>
<th>Q4'11</th>
<th>Q1'12</th>
<th>Q2'12</th>
<th>Q3'12</th>
<th>Q4'12</th>
<th>Q1'13</th>
<th>Q2'13</th>
<th>Q3'13</th>
<th>Q4'13</th>
<th>Q1'14</th>
<th>Q2'14</th>
<th>Q3'14</th>
<th>Q4'14</th>
<th>Q1'15</th>
<th>Q2'15</th>
<th>Q3'15</th>
<th>Q4'15</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adjusted EBITDA Bridge</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Net Income / (Loss)</strong></td>
<td>($9.0)</td>
<td>($9.8)</td>
<td>($2.0)</td>
<td>($5.3)</td>
<td>($4.8)</td>
<td>($0.9)</td>
<td>($2.3)</td>
<td>($2.1)</td>
<td>($2.6)</td>
<td>$2.7</td>
<td>$3.6</td>
<td>$32.7</td>
<td>($1.3)</td>
<td>($1.3)</td>
<td>($8.1)</td>
<td>($22.2)</td>
<td></td>
</tr>
<tr>
<td>+ Tax &amp; Other Expenses</td>
<td>0.3</td>
<td>0.1</td>
<td>0.1</td>
<td>0.2</td>
<td>0.2</td>
<td>0.3</td>
<td>0.5</td>
<td>0.2</td>
<td>(2.0)</td>
<td>0.4</td>
<td>0.9</td>
<td>(24.7)</td>
<td>(3.0)</td>
<td>1.4</td>
<td>(2.6)</td>
<td>15.8</td>
<td></td>
</tr>
<tr>
<td>+ Depreciation &amp; Amortization</td>
<td>1.4</td>
<td>1.4</td>
<td>1.7</td>
<td>1.8</td>
<td>2.4</td>
<td>2.5</td>
<td>2.6</td>
<td>2.8</td>
<td>3.5</td>
<td>3.7</td>
<td>4.0</td>
<td>4.6</td>
<td>5.3</td>
<td>6.9</td>
<td>7.2</td>
<td>7.6</td>
<td>8.0</td>
</tr>
<tr>
<td>+ Stock Based Compensation*</td>
<td>1.4</td>
<td>7.4</td>
<td>1.9</td>
<td>2.3</td>
<td>3.3</td>
<td>4.6</td>
<td>5.7</td>
<td>7.0</td>
<td>8.8</td>
<td>9.5</td>
<td>10.1</td>
<td>10.9</td>
<td>11.8</td>
<td>13.7</td>
<td>15.5</td>
<td>15.7</td>
<td>16.0</td>
</tr>
<tr>
<td>+ Contribution to The Yelp Foundation</td>
<td>5.9</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
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<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td>+ Restructuring &amp; Integration</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>1.3</td>
<td>0.7</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
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<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td><strong>Adjusted EBITDA</strong></td>
<td>($0.0)</td>
<td>($1.0)</td>
<td>$1.6</td>
<td>$2.2</td>
<td>$1.8</td>
<td>$3.2</td>
<td>$7.8</td>
<td>$8.1</td>
<td>$10.4</td>
<td>$8.5</td>
<td>$17.2</td>
<td>$20.1</td>
<td>$25.1</td>
<td>$16.3</td>
<td>$22.7</td>
<td>$12.5</td>
<td>$17.5</td>
</tr>
</tbody>
</table>

* Stock-based compensation for the twelve months ended December 31, 2013 excludes approximately $0.6 million of stock-based compensation already included in restructuring and integration costs.

This presentation includes adjusted EBITDA, a non-GAAP financial measure that Yelp uses to evaluate its business. Yelp includes adjusted EBITDA because it is a key measure used by Yelp’s management and board of directors to understand and evaluate core operating performance and trends, to prepare and approve its annual budget and to develop short- and long-term operational plans. In particular, the exclusion of certain expenses in calculating adjusted EBITDA can provide a useful measure for period-to-period comparisons of Yelp’s core business. Accordingly, Yelp believes that adjusted EBITDA provides useful information to investors and others in understanding and evaluating Yelp’s operating results in the same manner as its management and board of directors. Adjusted EBITDA has limitations as an analytical tool, and you should not consider it in isolation or as a substitute for analysis of Yelp’s results as reported under GAAP. You can read more about the limitations of adjusted EBITDA in Yelp’s most recent Annual Report on Form 10-K or Quarterly Report on Form 10-Q at www.yelp-ir.com or the SEC’s website at www.sec.gov. Because of these limitations, you should consider adjusted EBITDA alongside other financial performance measures, including various cash flow metrics, net income (loss) and Yelp’s other GAAP results.

Additionally, Yelp has not reconciled its adjusted EBITDA outlook for the first quarter and full year 2016 to its net income (loss) outlook because it does not provide an outlook for other income (expense) and provision for income taxes, which are reconciling items between net income (loss) and adjusted EBITDA. As items that impact net income (loss) are out of Yelp’s control and cannot be reasonably predicted, Yelp is unable to provide such an outlook. Accordingly, reconciliation to net income (loss) outlook for the first quarter and full year 2016 is not available without unreasonable effort.
### Annual Adjusted EBITDA reconciliation

<table>
<thead>
<tr>
<th>($mm)</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Adjusted EBITDA Bridge</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net Income / (Loss)</td>
<td>($2.3)</td>
<td>($9.6)</td>
<td>($16.7)</td>
<td>($19.1)</td>
<td>($10.1)</td>
<td>$36.5</td>
<td>($32.9)</td>
</tr>
<tr>
<td>+ Tax &amp; Other Expenses</td>
<td>(0.0)</td>
<td>0.1</td>
<td>0.5</td>
<td>0.3</td>
<td>1.2</td>
<td>(25.4)</td>
<td>11.6</td>
</tr>
<tr>
<td>+ Depreciation &amp; Amortization</td>
<td>1.2</td>
<td>2.3</td>
<td>4.2</td>
<td>7.2</td>
<td>11.5</td>
<td>17.6</td>
<td>29.6</td>
</tr>
<tr>
<td>+ Stock Based Compensation*</td>
<td>0.6</td>
<td>1.4</td>
<td>4.9</td>
<td>14.9</td>
<td>26.1</td>
<td>42.3</td>
<td>60.8</td>
</tr>
<tr>
<td>+ Restructuring &amp; Integration</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>1.3</td>
<td>0.7</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td>+ Contribution to The Yelp Foundation</td>
<td>0.0</td>
<td>0.0</td>
<td>5.9</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td><strong>Adjusted EBITDA</strong></td>
<td>($0.6)</td>
<td>($5.7)</td>
<td>($1.1)</td>
<td>$4.6</td>
<td>$29.4</td>
<td>$70.9</td>
<td>$69.1</td>
</tr>
</tbody>
</table>

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## Cohort analysis – local revenue

<table>
<thead>
<tr>
<th>U.S. Cohort</th>
<th>Number of Yelp Communities (1)</th>
<th>Average Cumulative Reviews As of December 31, 2015 (2)</th>
<th>Year-Over-Year Growth in Average Cumulative Reviews (3)</th>
<th>Average Local Advertising Revenue Q4 2015 (4)</th>
<th>Year-Over-Year Growth in Average Local Advertising Revenue (5)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005 – 2006 Cohort</td>
<td>6</td>
<td>6,071</td>
<td>28%</td>
<td>$8,476</td>
<td>30%</td>
</tr>
<tr>
<td>2007 – 2008 Cohort</td>
<td>14</td>
<td>1,353</td>
<td>32%</td>
<td>$2,431</td>
<td>35%</td>
</tr>
<tr>
<td>2009 – 2010 Cohort</td>
<td>18</td>
<td>479</td>
<td>39%</td>
<td>$655</td>
<td>39%</td>
</tr>
</tbody>
</table>

(1) A Yelp community is defined as a city or region in which we have hired a Community Manager.

(2) Average cumulative reviews is defined as the total cumulative reviews for businesses in the cohort as of December 31, 2015 (in thousands) divided by the number of communities in the cohort.

(3) Year-over-year growth in average cumulative reviews compares the average cumulative reviews as of December 31, 2015 with that of December 31, 2014.

(4) Average local advertising revenue is defined as the total local advertising revenue from businesses in the cohort over the three-month period ended December 31, 2015 (in thousands) divided by the number of communities in the cohort.

(5) Year-over-year growth in average local advertising revenue compares the average local advertising revenue in the three-month period ended December 31, 2015 with that of the same period in 2014.
Philadelphia case study

Reviews by Metro / Philadelphia (Cumulative)

Thousands

- Revenue (in thousands)
  - $6,000
  - $4,000
  - $2,000
  - $0

- Content and traffic build
- Monetization begins

- 2006
- 2007
- 2008
- 2009
- 2010
- 2011
- 2012
- 2013
- 2014
- 2015

- Thousands
  - 2006
  - 2007
  - 2008
  - 2009
  - 2010
  - 2011
  - 2012
  - 2013
  - 2014
  - 2015

- scout
- Reviews

- 26
Emphasizing transactions in search
Auto-categorization of photos
Request a quote

Get More Quotes From Similar Businesses

Your message to Atlas Plumbing & Rooter was sent successfully.
Great news! We found 10 more businesses that are likely to answer your request!

Your Request

Hi there,
My kitchen faucet leaks. I think the problem is the hose and I have a replacement from the manufacturer. I live on High Street in

More Similar Providers

- **Heise's Plumbing**: 56 reviews
  - Responds within 1 hour
- **Urgent Rooter & Plumbing**: 109 reviews
  - Responds within 1 day
- **Precision Rooter & Drain**: 75 reviews
  - Responds within 1 week
- **Bill Bragg Plumbing**: 62 reviews
  - Responds within 6 hours
- **Alansi's Rooter and Plumbing**: 96 reviews
  - Responds within 3 days
- **Frank's All City Plumbing**: 50 reviews

Request Quotes

Your request will be sent to 3 similar providers

Note: For illustrative purposes only
Business owner’s dashboard

Activity

December 2014 - December 2015

User Views 55,367  91%
Customer Leads 13,557

Revenue Estimate
Get your revenue estimate

Customer Leads breakdown: December 2014 - December 2015

- 842 Mobile Check-ins
- 1,581 Calls to your Business
- 347 User Uploaded Photos
- 2,448 Directions & Map Views
- 5,633 Clicks to Your Website
- 1,252 Yelp Bookmarks
- 581 Deals Sold
- 510 Online Reservations
- 14 Messages
- 300 Yelp Online Orders

Note: For Illustrative purposes only
Revenue estimate tool

Note: For Illustrative purposes only
Ad Dashboard (in Beta)

Yelp Ads

Delivery Dec 2015
Ad spend
$195 of $250
Page upgrades
$100

Performance Dec 2015
225 ad clicks $3.47 per click
110 ad leads $7.09 per lead
$780 est. revenue $195 ad spend

Yelp Ads is working for your business!
Your ad spend of $195 has generated an estimated $780 of revenue to your business.

Note: For Illustrative purposes only
Activity feed

Note: For Illustrative purposes only
Wide breadth of business categories

Distribution of reviewed businesses

- Shopping: 23%
- Restaurants: 19%
- Home & Local Services: 12%
- Other: 12%
- Arts, Entertainment & Events: 7%
- Beauty & Fitness: 9%
- Health: 6%
- Auto: 4%
- Nightlife: 4%
- Travel & Hotel: 4%

Note: As of December 31, 2015; Includes some businesses that have only received reviews that have been removed or not recommended
Yelp’s geographic footprint

As of Dec 31, 2015

= countries with a Yelp presence