



NEWS RELEASE

# Wayfair to Create 450 Jobs in Bryan-College Station, Texas

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## Announces Plans to Open New Customer Service Center in Texas' Research Valley

BOSTON--(BUSINESS WIRE)-- Wayfair Inc. (NYSE:W), one of the world's largest online destinations for home furnishings and décor, today announced plans to open a new customer service center located in Bryan, Texas. Wayfair will hire approximately 450 employees in the new location as it scales operations to service its rapidly growing customer base.

This Smart News Release features multimedia. View the full release here:

<https://www.businesswire.com/news/home/20160222005443/en/>

Wayfair Opens Customer Service Center in Bryan, Texas (Photo: Business Wire)

"Wayfair's steadfast commitment to exceptional customer service

has helped fuel the incredible growth of our business as more people discover a new and better way to shop for home furnishings," said James Savarese, Chief Operating Officer, Wayfair. "We look forward to expanding our operations to the Bryan-College Station area as we welcome new talent to our world-class customer service team."

Known as The Research Valley, the Bryan-College Station area is a hub for innovation and technology in Texas. Wayfair selected the location based on the strong local talent pool, the community's thriving business community and its proximity to Texas A&M University – a leading university for research and innovation.

"As a company that is headquartered in Boston, we recognize the tremendous value of being located near some of the world's leading academic institutions. We have found that access to higher education, ongoing innovation and a robust cultural scene all contribute to a strong local workforce. We see those very important qualities in the Bryan-College Station area with its close connections to Texas A&M University," added Liz Graham, Vice President of Sales

and Service, Wayfair. "Wayfair is delighted to join the local Bryan-College Station community and we are excited for the new team members who will help us continue to deliver the most exceptional service experience in retail."

Wayfair offers full-time customer service positions with a wide range of benefits including equity, bonuses, 401-K matching, tuition reimbursement, medical, dental and vision insurance and discounts on employee purchases. The Bryan service center is scheduled to open this spring. For more information on hiring and career opportunities in Texas, visit [www.wayfair.com/careers](http://www.wayfair.com/careers).

With more than 3,250 full time employees globally, Wayfair currently operates customer service centers in Massachusetts, Utah and Ireland.

## About Wayfair

Wayfair Inc. offers an extensive selection of home furnishings and décor across all styles and price points. The Wayfair family of brands includes:

- Wayfair.com, an online destination for all things home
- Joss & Main, where beautiful furniture and finds meet irresistible savings
- AllModern, a go-to online source for modern design
- DwellStudio, a design house for fashion-forward modern furnishings
- Birch Lane, a collection of classic furnishings and timeless home décor

Wayfair is headquartered in Boston, Massachusetts, with additional locations in New York, Utah, Kentucky, Ireland, U.K. and Germany.

View source version on businesswire.com: <https://www.businesswire.com/news/home/20160222005443/en/>

Source: Wayfair Inc.

Wayfair Inc.

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