



TIO Networks' Data Compromise Potentially Affects PSE&G Customers

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(Newark, N.J. – Dec. 12, 2017) Public Service Electric and Gas Company (PSE&G) has learned that its customers may be affected by a potential data breach involving the systems of TIO Networks, a subsidiary of PayPal Holdings.

PayPal notified PSE&G that there was unauthorized access to TIO Networks' system that stores customer information. TIO Networks processed payments made at automated kiosks in PSE&G's walk-in customer service centers between 2012 and 2017. TIO Networks also facilitated payments PSE&G customers made at third-party payment centers, such as local convenience stores, that accept utility bill payments.

TIO Networks has notified PSE&G that customer information for PSE&G's approximately 2.5 million customers may have been exposed as a result of the suspected breach. The customer information that may have been compromised includes utility account numbers and addresses. Customers paying by check via kiosk at one of PSE&G's Customer Service Centers also may have had their personal checking account number and routing number exposed.

"PSE&G takes the confidentiality of our customers' information very seriously and we regret any inconvenience that this may have caused our customers," said Greg Dunlap, vice president of customer operations. "We continue to work with PayPal and TIO Networks as they continue to investigate and to gain additional information about how our customers may be affected."

Customers who believe they may be impacted or have questions should visit www.tio.com [3] or call 1-800-436-7734 for more information.

Public Service Electric and Gas Company (PSE&G) is New Jersey's oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state's population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company.



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