

NEWS RELEASE

Direct Energy Releases New Electricity Plan for Texans with Solar Panels

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Homeowners with solar panels save money and earn monthly bill credits for generating extra energy

HOUSTON--(BUSINESS WIRE)-- This summer has been one for the record books, but the sun will keep on shining in Texas for months to come. To help Texans with solar panels take advantage of this abundant resource, Direct Energy launched the Direct Solar Unlimited electricity plan.

"More homeowners are installing solar panels than ever before, and this new plan allows us to help our customers make the most of their home solar panels by offering monthly bill credits," said Britany Keller, Market Lead, Direct Energy. "This plan is the latest addition to our wide variety of electricity offers that make it easy for customers to choose the plan type that best meets their needs."

The Direct Solar Unlimited electricity plan is for solar panel owners and includes a locked-in fixed energy rate for the length of the contract term. Additionally, customers on this plan are eligible to receive unlimited monthly bill credits at an attractive rate for extra energy generated by the customer's solar system that the household does not consume.

Direct Energy is streamlining the solar sellback process, making it simpler for customers to shop for electricity by offering easy-to-understand, straightforward energy solutions.

"We realize there are a lot of choices when it comes to electricity offers and providers," said Keller. "At Direct Energy, we are committed to reducing complexity and providing straightforward options that make sense for any type of customer. We believe transparency is paramount to building lasting relationships with our customers, and we are

committed to being a customer's partner in energy."

Through the Direct Energy app, customers can easily monitor their usage, pay bills, sign up for account services and opt-in to stay in the know via proactive text alerts about usage, billing, weather events and more. Direct Energy also offers educational tools designed with customers in mind, such as the Learning Center and blog, which includes an **overview of green energy**, including solar, tips for energy saving, home improvement, weather preparedness and moving.

Texans who are interested in installing solar panels can reach out to Direct Energy's partner, Vivint. The leading smart home company offers customizable solar energy systems that pair perfectly with Direct Energy's latest solar offer.

Learn more about the unlimited energy offering and Vivint's services at directenergy.com/solar.

About Direct Energy

Direct Energy is one of North America's leading retail providers of energy and energy-related services for homes and businesses. Direct Energy is part of **NRG Energy** (NYSE: NRG), a Fortune 500 company operating in the United States and Canada, delivering innovative solutions that help people, organizations, and businesses achieve their goals, while also advocating for competitive energy markets and customer choice. NRG Energy is a leading energy and home services company powered by people and our purpose is to power a brighter future together — one that is safe, smart, and sustainable. Direct Energy, its subsidiaries and/or affiliates, operate in 50 U.S. states plus the District of Columbia and 8 provinces in Canada.

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