

NEWS RELEASE

Publix Pharmacy is now connecting customers with a virtual care service

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LAKELAND, Fla.--(BUSINESS WIRE)-- Publix customers now have access to a virtual care service powered by WellSync. By filling out an online health questionnaire, customers can seek medical care from a licensed provider with no appointment needed and from the comfort of their home.

"Publix Pharmacy continues to remove barriers so our customers can receive convenient health care services," said Publix Vice President of Pharmacy Dain Rusk. "Convenience is something our customers value and expect; we continue to evaluate programs and services that will help meet their needs."

How WellSync works

WellSync is available to anyone 18 or older for common health conditions like allergies, sinus infections, hair loss and more. Patients may also use the service to refill certain medications. The service is \$25 per consultation, and no insurance is needed.

To get started, customers can visit publix.com/easycare. They are then directed to the WellSync site to select their medical condition, complete a questionnaire about their symptoms and submit it for review by a licensed medical provider. Providers will be able to respond to submissions in as little as an hour during their operating hours of 8 a.m. – 8 p.m. Eastern time, Monday through Friday, and 8 a.m. – 6 p.m. Eastern time on Saturday and Sunday. Response times outside of these hours and on holidays may not be as timely. If prescriptions are issued, customers have the convenience of filling their medication at their Publix Pharmacy.

About Publix Pharmacy

Publix Pharmacy has over 1,300 locations throughout Publix's eight-state operating area. In addition to the company's standard retail pharmacy, Publix Pharmacy operates a dual-accredited specialty pharmacy that dispenses and provides support for more complex medications not typically found at traditional pharmacies, such as those developed to treat rare diseases. Customers can create a Publix Pharmacy account through rx.publix.com or by downloading the Publix Pharmacy app to manage and pay for their prescriptions online, receive timely refill reminders and other features like curbside pickup, drive-thru and delivery, where available. Publix Pharmacy also administers vaccines for flu, shingles, pneumonia, RSV, COVID-19 and more, and it offers conveniences like syncing prescription refills, medication for pets and kiosks to drop off unused prescriptions.

About Publix

Publix, the largest employee-owned company in the U.S. with more than 255,000 associates, currently operates 1,376 stores in Florida, Georgia, Alabama, Tennessee, South Carolina, North Carolina, Virginia and Kentucky. For 27 consecutive years, the company has been recognized by Fortune as a great place to work. In addition, Publix's dedication to superior quality and customer service is recognized among the top in the grocery business. For more information, visit the company's newsroom at corporate.publix.com/newsroom.

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