

NEWS RELEASE

## QAD Empowers Organizations to Optimize People and Processes with Key Product Enhancements

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SANTA BARBARA, Calif.--(BUSINESS WIRE)-- **QAD Inc.**, a leading provider of next-generation manufacturing and supply chain solutions in the cloud, has released the latest enhancements to its comprehensive suite of **Adaptive Applications**.

"With the September 2023 product releases, manufacturers and supply chains are in a better position to deliver on the promise they make to their customers to deliver the right product, at the right price, at the right time," said Carter Lloyds, chief product and marketing officer at QAD. "As a leader in manufacturing and supply chain solutions, QAD continues to focus on the critical role of people and process in keeping that promise."

### Advancing Process Intelligence and QAD Redzone Connected Workforce Integration

QAD is dedicated to the continuous development and integration of two recent additions to the QAD Adaptive Enterprise.

With recent updates in Process Intelligence modeling, QAD customers gain real-time insights on how their processes in manufacturing, supply chain and general enterprise operations are actually flowing and performing. Our customers will now have access to four different machine learning "off the shelf" scenarios ready to be implemented in Accounts Payable, Account Receivable, Shipping and Maintenance. Outcomes include a 30% increase in maintenance productivity. This unique combination allows our customers to eliminate inefficiencies and confidently predict improvement outcomes.

In addition to Process Intelligence, QAD continues its commitment to advancing the integration of QAD Redzone

Connected Workforce. This unique combination of connected workforce and production reporting further solidifies QAD's vision of the **Adaptive Enterprise**. By providing real-time insights into workforce performance and production processes, it helps our customers increase productivity by 29%, boost frontline engagement by 74% and reduce staff turnover by 32% on average in the first 90 days after implementation.

## Continued Support of Compliance Processes and Ethical Supply Chains

QAD has been at the forefront of supporting compliance processes and our commitment remains unwavering.

In response to global eDocument and eInvoice compliance mandates, QAD proudly presents "QAD eDocument Compliance," an end-to-end solution tailored for QAD ERP customers. This addition aligns with the ongoing QAD Internationalization (I19) program, aimed at helping manufacturers reduce risk and enhance profitability by streamlining compliance costs and requirements. QAD Adaptive ERP now supports 66 countries, ensuring global compliance efficiency.

Recognizing the rising importance of ethical supply chains and corporate social responsibility, QAD introduces a set of baseline questionnaires through QAD Supplier Relationship Management. This solution empowers companies to proactively vet their suppliers and supply chains, aligning with the evolving expectations of consumers for ethical business practices.

At QAD, we are dedicated to helping companies become Adaptive Enterprises, prepared for the challenges of today and tomorrow. By minimizing friction, optimizing operations, and embracing compliance in an ever-fluctuating world, we strengthen our customers' competitiveness and longevity.

For details of the specific enhancements and how they help enterprises become more adaptive and grow their business, please visit the [QAD Blog](#).

## About QAD – Enabling Adaptive Enterprises

**QAD Inc.** is a leading provider of next-generation manufacturing and supply chain solutions in the cloud. To succeed in a turbulent world, facing disruptions in supply and fluctuations in demand, manufacturers and supply chains must rapidly respond to change and seamlessly optimize agility, efficiency, and resilience for effective customer service. QAD delivers Adaptive Applications to enable these Adaptive Enterprises.

Founded in Santa Barbara, California, QAD has customers in 84 countries around the world. Thousands of companies have deployed QAD enterprise solutions including enterprise resource planning (**ERP**), digital commerce (**DC**), supplier relationship management (**SRM**), digital supply chain planning (**DSCP**), global trade and transportation

execution (**GTTE**), enterprise quality management system (**EQMS**), **connected workforce** and **process intelligence**. To learn more, visit [www.qad.com](http://www.qad.com) or call +1 805-566-6100. Find us on [LinkedIn](#), [X](#), [Facebook](#) and [Instagram](#).

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