

NEWS RELEASE

Tyler Technologies Announces Significant Migrations to Its Equal Employment Opportunity Case Management Software

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Several federal government agencies have improved EEO processes with Tyler

PLANO, Texas--(BUSINESS WIRE)-- **Tyler Technologies, Inc.** (NYSE: TYL) announced today multiple noteworthy client migrations from Tyler's legacy ICOMPLAINTS to its Application Platform-based **EEO (Equal Employment Opportunity) Case Management** software.

Evolving federal labor laws have made it challenging for agencies to comply with EEO regulations and reporting requirements. Tyler's EEO Case Management software allows agencies to remain compliant with federal law and enables them to generate the federally-mandated Form 462 annual report. Additionally, the application adds new functionality to support an agency's changing needs, boosting efficiencies, and improving the capacity and transparency of EEO processes.

The following federal agencies are among those that have migrated to Tyler's EEO Case Management software in 2024:

- U.S. Health and Human Services
- Defense Threat Reduction Agency
- United States Army
- National Geospatial-Intelligence Agency
- U.S. Government Accountability Office
- U.S. Social Security Administration

"Tyler is the market leader in EEO case management for the federal government, which is just one part of our industry-leading comprehensive suite of Workforce Case Management solutions," said Urvi Pandya, general manager of Tyler's Workforce Case Management solutions. "We're thrilled to continue working with these important government agencies to migrate them to Tyler's latest software. We are confident they will continue to see benefits related to efficiency in reporting and improved accuracy."

Tyler's EEO Case Management solutions process approximately 80% of federal EEO claims and enable agencies to generate the federally-mandated Form 462 annual report. Tyler has more than 20 years of experience managing federal EEO and related workforce case management grievance claims.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of integrated software and technology services for the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate efficiently and transparently with residents and each other. By connecting data and processes across disparate systems, Tyler's solutions transform how clients turn actionable insights into opportunities and solutions for their communities. Tyler has more than 44,000 successful installations across 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including on Government Technology's GovTech 100 list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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