



NEWS RELEASE

Alarm.com Expands into Commercial Fire with New Fire Communicator

2026-07-16

UL Listed, NFPA 72-compliant communicator brings fire onto the Alarm.com for Business platform alongside intrusion, video, and access control

TYSONS, Va.--(BUSINESS WIRE)-- Alarm.com (Nasdaq: ALRM), the leading platform for intelligently connected properties, today announced the launch of its Fire Communicator (ADC-FC100), expanding Alarm.com for Business into the commercial fire category. With the addition of fire alongside intrusion, access control, and video, service providers can now standardize on Alarm.com for Business across the four major categories of commercial security.

Alarm.com for Business announces the release of the Fire Communicator (ADC-FC100).

The Fire Communicator replaces legacy POTS fire

communications with reliable, dual-path signaling that works with both new and existing fire alarm control panels. Businesses can modernize fire monitoring without the cost and disruption of replacing current infrastructure, creating a more affordable path to updated fire communications while gaining real-time alerts and centralized visibility through Alarm.com services.

For service providers, this approach simplifies operations with one portal, one technician app, and one bill across all security categories. Businesses benefit from a more consistent experience with centralized alerts, reporting, and history for intrusion, access control, video, and fire monitoring.

"More than 20 years ago, Alarm.com transformed residential intrusion by combining reliable signal communication with a modern cloud platform and connected user experience," said Dan Kerzner, President of Platforms Business at Alarm.com. "The Fire Communicator applies that same model to commercial fire, giving service providers a simpler way to manage installations, monitoring, and customer accounts while helping businesses bring fire

monitoring into the same day-to-day workflows they already use for the rest of their security system.”

Modernizing Commercial Fire Through a Connected Platform

The Fire Communicator links the fire alarm control panel, monitoring station, and Alarm.com platform together. When a fire event occurs, the communicator transmits the alarm to the monitoring station while simultaneously delivering notifications to designated users through the Alarm.com app and services.

This approach provides critical information to both monitoring professionals and building operators while giving businesses the same familiar experience they already use for intrusion, access control, and video monitoring.

“In a little over five years, I’ve grown my commercial business with Alarm.com from four accounts to more than 1,600,” said Scott Davis of DDA Systems. “The Fire Communicator has the same Alarm.com benefits that helped us grow in other categories like intrusion and access control. What makes it so valuable is how simple it is to use. The communicator gives users and service providers real-time visibility into what’s happening with the system through an easy installation and app experience, helping them identify issues faster, respond quickly, and manage fire systems more efficiently.”

The Fire Communicator was recognized with a 2026 ESX Innovation Award in the Fire Detection and Life Safety Systems category, recognizing its role in modernizing commercial fire communications through a connected platform experience.

Designed for Compatibility and Reliability

Designed to work with a wide range of existing fire alarm control panels, the Fire Communicator enables businesses to modernize fire monitoring communications without replacing current infrastructure. The communicator connects to the fire panel through phone lines or relay outputs and passes signals to the central monitoring station.

Reliable dual-path communication over Broadband and LTE transmits alarm signals even if one communication path is interrupted. Dual-SIM capability allows the communicator to automatically switch carriers for improved signal reliability.

The communicator is UL Listed (UL 864), NFPA 72 compliant, and certified by CSFM, LAFD, and FDNY, meeting key safety requirements for commercial fire monitoring systems.

Availability

The Alarm.com Business Fire Communicator (ADC-FC100) is entering General Availability in the United States through Alarm.com for Business service provider partners and participating distributors. Expansion into Canada is planned for a future release.

For more information about the Fire Communicator and Alarm.com's commercial security and life safety solutions, visit **www.alarm.com**.

About Alarm.com

Alarm.com is the leading platform for intelligently connected properties. Millions of homeowners and businesses rely on Alarm.com's technology to secure, monitor, and manage their environments from anywhere. Our comprehensive suite of solutions, including security, video surveillance, access control, active shooter detection, intelligent automation, energy management, wellness, and fire, are delivered exclusively through a trusted network of thousands of professional service providers and commercial integrators across North America and worldwide. Alarm.com's common stock is traded on Nasdaq under the ticker symbol ALRM. To learn more, visit **www.alarm.com**.

Rachel Smith
Alarm.com Public Relations
rasmith@alarm.com

Source: Alarm.com Holdings, Inc.