



NEWS RELEASE

# Alarm.com Modernizes Legacy Security Systems with Enhanced Universal Communicator

2026-04-15

New features provide a simpler path to modern security without replacing existing panels

TYSONS, Va.--(BUSINESS WIRE)-- Alarm.com (Nasdaq: ALRM), the leading platform for intelligently connected properties, today announced new enhancements to its Universal Communicator, further improving the flexibility and efficiency of upgrading legacy security systems to the Alarm.com platform. Recent updates include Smart Connector functionality, Verizon LTE support, and updated firmware designed to streamline installations, providing a faster and more reliable path to modern security for residential and commercial customers.

Designed to modernize phone-line-based legacy alarm systems, the Universal Communicator allows customers to retain existing panels and sensors while accessing Alarm.com's unified platform. Through enhancements such as Smart Connector, customers benefit from a more flexible arming experience, along with access to features including remote system control, real-time alerts, and intelligent automation, without the disruption or cost of a full panel replacement.

The expanded capabilities also strengthen the Universal Communicator's value for Alarm.com for Business customers. Organizations can upgrade legacy systems across multiple locations and consolidate alarm activity into a single, cloud-based interface. This centralized approach streamlines operations and unlocks access to advanced tools such as Commercial Video with Business Analytics.

"We continue to invest in making it easier to bridge legacy systems with the advanced capabilities of Alarm.com's unified platform," said Dan Kerzner, President of Platforms Business at Alarm.com. "With these software-driven enhancements, the Universal Communicator delivers a more flexible and efficient upgrade path, helping customers modernize at a fraction of the cost while enabling service providers to expand the reach of connected security."

## Universal Communicator in Action

- **Convert Legacy Panel Customers:** Service providers can upgrade existing residential or business systems without replacing panels or sensors, reducing installation time and cost while delivering a modern, connected security experience.
- **Expand Access to Smart Security:** Homeowners looking for mobile control and alerts can modernize their systems quickly, without lengthy installations or high hardware costs.
- **Consolidate Multi-Location Management:** Businesses operating across multiple sites can upgrade legacy systems and manage alarms, video, and access control across all locations from a single dashboard using the Alarm.com for Business platform.

Alarm.com-powered systems are professionally installed and monitored across the U.S. and Canada, as well as select international markets. For more information about the Universal Communicator or Alarm.com's complete ecosystem of security solutions, visit [www.alarm.com](http://www.alarm.com).

## About Alarm.com

Alarm.com is the leading platform for intelligently connected properties. Millions of homeowners and businesses rely on Alarm.com's technology to secure, monitor, and manage their environments from anywhere. Our comprehensive suite of solutions—including security, video surveillance, access control, active shooter detection, intelligent automation, energy management, and wellness—is delivered exclusively through a trusted network of thousands of professional service providers and commercial integrators across North America and worldwide. Alarm.com's common stock is traded on Nasdaq under the ticker symbol ALRM. To learn more, visit [www.alarm.com](http://www.alarm.com).

Rachel Smith

Alarm.com Public Relations

[rasmith@alarm.com](mailto:rasmith@alarm.com)

Source: Alarm.com Holdings, Inc.