



NEWS RELEASE

Alarm.com Transforms Multi-Tenant Buildings with Low-Cost Video Intercom Directory Solution

2025-12-09

Advanced solution replaces outdated intercoms with smart video calling and mobile directory—no new hardware required

TYSONS, Va.--(BUSINESS WIRE)-- Alarm.com (Nasdaq: ALRM), the leading platform for intelligently connected properties, today announced the release of its new low-cost Video Intercom Mobile Directory, an innovative solution for secure entry management. Available to Alarm.com and PointCentral service provider partners, it replaces costly traditional intercoms with a professionally supported solution that is affordable for clients across all markets, easy for consumers to use with their existing mobile phones, and sleek in its smaller installation footprint.

Alarm.com announces new Video Intercom Mobile Directory.

The Video Intercom Mobile Directory modernizes how multi-

tenant buildings handle visitor management. Visitors simply approach the video intercom hub, scan the visitor QR code with their mobile phones, browse the tenant directory, and start a secure video call. Residents and commercial tenants can see, speak, and unlock doors from anywhere using the provided Alarm.com video intercom app. By providing mobile access control, this solution streamlines entry management and eliminates the need for traditional intercom systems in individual units, offering a more efficient and centralized approach to building security.

"We've designed the Video Intercom Mobile Directory to bring building intercoms into the smartphone era," said Dan Kerzner, President of Platforms Business at Alarm.com. " Property managers will benefit from a low cost and sleek low-footprint enterprise-grade visitor management solution, and our service providers will gain another way to provide substantial value to their multi-tenant customer bases."



Advanced Entry Management, Simple Activation

- Simple, Low-Cost Hardware Installation – Activate instantly on existing Alarm.com video doorbells and access control systems or deploy with just two components—no complex installation or in-unit equipment needed.
- Streamlined Setup – Configure custom directories, upload branding, and generate entry QR codes in minutes.
- Visitor-Friendly Experience – No app downloads required, just scan, browse, and connect instantly.
- Remote Access Control – Tenants can see who's calling and unlock doors from anywhere.
- Universal Compatibility – Integrates with third-party access readers for maximum flexibility.
- Low Footprint – Sleek design allows the video intercom to integrate well with the aesthetic of common areas and eliminate the need for screen maintenance.

Smart Visitor Management in Action

- Shared Office Buildings: Turn your existing video doorbells into a building-wide intercom system, saving on installation costs while giving tenants a direct line of communication.
- Multifamily Apartments and Condos: Let residents greet guests and verify deliveries, even when they're away.
- Service Providers: Give dog walkers, cleaners, and maintenance staff monitored, time-bound access without sacrificing security.

Professional-Grade Performance

The Video Intercom Mobile Directory uses Alarm.com's professionally installed, professionally monitored infrastructure to deliver the serious security and reliability that property managers demand. Support for third-party readers makes it easy for new and existing properties to adopt the solution, maximizing both convenience and reducing costs.

The Video Intercom Mobile Directory is available now through Alarm.com and PointCentral service providers across North America and select international markets. For more information about the Video Intercom Mobile Directory or Alarm.com's complete smart building ecosystem, visit www.alarm.com.

About Alarm.com

Alarm.com is the leading platform for intelligently connected properties. Millions of homeowners and businesses rely on Alarm.com's technology to secure, monitor, and manage their environments from anywhere. Our comprehensive suite of solutions—including security, video surveillance, access control, active shooter detection, intelligent automation, energy management, and wellness—is delivered exclusively through a trusted network of thousands of professional service providers and commercial integrators across North America and worldwide. Alarm.com's common stock is traded on Nasdaq under the ticker symbol ALRM. To learn more, visit

www.alarm.com.

Rachel Smith

Alarm.com Public Relations

rasmith@alarm.com

Source: Alarm.com Holdings, Inc.