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On July 16, 2020 the Court of Justice of the European Union (CJEU) issued a judgment that invalidated the EU-US Privacy Shield Framework but upheld the validity of EU Model Contract Clauses, also known as Standard Contractual Clauses (SCC). These are important personal data transfer mechanisms that lawfully ensure the transfer of personal data from the European Union (EU) to countries outside of the EU.

As the CJEU has upheld the Standard Contractual Clauses, Upland Software continues to meet GDPR's standards for transfer of personal data outside of the EU. In addition to utilizing the SCC, Upland Software adheres to data protection industry best practices. As a data processor, Upland Software is fully compliant with GDPR.

While the laws governing data protection continue to evolve, Upland Software is committed to monitoring legislation and prioritizing its efforts to ensure continued compliance. For questions, or additional information on Upland's privacy policy and its compliance with data protection requirements, please visit <https://uplandsoftware.com/privacy/> or contact us at [privacy@uplandsoftware.com](mailto:privacy@uplandsoftware.com).

A handwritten signature in black ink, appearing to read "RD", with a long horizontal flourish extending to the right.

Rochelle Delley  
Vice President, Security & Compliance  
Upland Software, Inc.