



401 Congress Avenue  
Suite 1850  
Austin, TX 78701

833-UPLAND-1  
[uplandsoftware.com](https://uplandsoftware.com)

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On September 8, 2020 the Federal Data Protection and Information Commissioner (FDPIC) of Switzerland issued an opinion concluding that the Swiss-U.S. Privacy Shield Framework does not provide an adequate level of protection for data transfers from Switzerland to the United States, pursuant to Switzerland's Federal Act on Data Protection (FADP).

The FDPIC has not invalidated the use of Standard Contractual Clauses (SCC). In addition to utilizing the SCC, Upland Software adheres to data protection industry best practices.

While the laws governing data protection continue to evolve, Upland is committed to monitoring legislation and prioritizing its efforts to ensure continued compliance. For questions, or additional information on Upland's privacy policy and its compliance with data protection requirements, please visit <https://uplandsoftware.com/privacy/> or contact us at [privacy@uplandsoftware.com](mailto:privacy@uplandsoftware.com).

A handwritten signature in black ink, appearing to read "RD", is positioned above the typed name of Rochelle Delley.

Rochelle Delley  
Vice President, Security & Compliance  
Upland Software, Inc.